

Public Relations Department, Chandigarh Administration
www.chandigarh.gov.in
Press Release

Chandigarh, March 9:- Modernize your working and simplify procedures of tax collection, keeping in mind the complete satisfaction of the tax payers. Expressing these views, while addressing senior Income Tax Chief Commissioner and Commissioner in a workshop held at Chandigarh, today, the Punjab Governor and Administrator, Union Territory, Chandigarh, Mr. Shivraj V. Patil said that the things are changing and you have to use electronic gadgets. Your success depends on the speed you are going on.

Mr. Patil said that most important thing to keep in mind while collecting taxes is that people should not be burdened. Level of Income Tax has to come down, with this the Income Tax department would be in better position to collect more taxes. He said while getting training in this workshop, officers have to cope up with the new strategies and changes.

The Income tax department should adopt customer-centric approach where the services rendered to taxpayers are assuming centre-stage. E-filing initiatives, e-payment of taxes and direct credit of refunds, e-passbook a facility where the taxpayer can view his status regarding taxes paid and demands raised. Even while strengthening customer service facilities, the department should also spread its net wide to put in place computerized databases collated over a wide range of economic transactions using PAN as a unique identifier, so that enforcement activities can be strengthened.

Mr. P. Chopra, IRS, Commissioner CCA North-Western Region, said that the Directorate of Business Process Engineering and the Directorate of Systems of the Central Board of Direct Taxes, New Delhi are spearheading this blueprint for Change Management. Critical to Change Management is the need to keep all levels of management informed and on the same page especially senior Managers of the Department such as Chief Commissioners and Commissioners so that they can communicate the strategy to all levels of the department and all key stakeholders (assesses, advocates CA's, other sister departments, and members of civil society) and keep everyone motivated and informed right through the process of change.

Mrs. Poonam K. Sidhu, Director of Income Tax, DTRTI, Chandigarh gave presentation on new initiatives taken by

the Department. Mr. Patil also gave away certificates to the Income Tax Commissioners.

Prominent among others who were present on the occasion included Mr. M.P. Singh, Secretary to Governor, Senior Chief Commissioners, Mr. L.R. Nayyar, IRS Chief Commissioner Shimla, Himachal Charge, Mr. Jaspal Singh, IRS Chief Commissioner Panchkula, Haryana Charge Mr. GR Sufi, Chief Commissioner, Amritsar, J&K and Amritsar Charge, Mr. GS Randhawa, IRS, Chief Commissioner Ludhiana Charge, Mr. B.L Razdan, Director General (Investigation) Chandigarh, NWR Charge. 15 other senior Administrative and Appellate Commissioner also participated in the Workshop.